

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
AUGUST 2020**

Madison County Road Department

Reporting Dates 08/03/20 through 08/31/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31672 A	08/03/20 06:52:00	08/11/20 15:29:00	08/04/20	Limb Pickup Closed	Brown, Shirley Brown, Johnnie	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
31673 A	08/03/20 07:34:00	08/17/20 10:15:00	08/04/20	Limb Pickup Closed	Brown, Shirley Yates, Brenda	Compress St Compress St	District 4	Medium Priority
	Dur (hrs/days)	336	14	Limbs pick up				
31674 A	08/03/20 13:35:00	08/19/20 15:47:00	08/04/20	Limb Pickup Closed	Brown, Shirley Pitts, John	Mason Way Mason Way	District 3	Medium Priority
	Dur (hrs/days)	384	16	Limbs pick up				
31675 A	08/03/20 13:36:00	08/19/20 15:45:00	08/04/20	Limb Pickup Closed	Brown, Shirley Wiseman, Chris	Sagefield Sq Sagefield Sq	District 4	Medium Priority
	Dur (hrs/days)	384	16	Limbs pick up				
31676 A	08/03/20 13:33:00	08/10/20 15:45:00	08/04/20	Limb Pickup Closed	Brown, Shirley Hamlon, Kevin	Buckeye Dr Buckeye Drive	District 3	Medium Priority
	Dur (hrs/days)	168	7	Needs limbs removed				
31678 A	08/03/20 13:40:00	08/10/20 15:40:00	08/04/20	Limb Pickup Closed	Brown, Shirley Cleammer, Joy	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
31680 A	08/03/20 13:47:00	08/17/20 15:54:00	08/04/20	Limb Pickup Closed	Brown, Shirley Dean, Angie	Waterford Ln Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	336	14	Limbs pick up				
31681 A	08/03/20 13:39:00	08/06/20 08:30:00	08/04/20	Limb Pickup Closed	Brown, Shirley Smith, Theodore	Kearney Rd Kearney Rd	District 1	Medium Priority
	Dur (hrs/days)	72	3	Needs limb pickup				
31683 A	08/03/20 15:36:00	08/10/20 15:42:00	08/04/20	Limb Pickup Closed	Brown, Shirley Parish, Wendy	Hampton Chase Hampton Chase	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
31684 A	08/03/20 15:45:00	08/17/20 10:16:00	08/04/20	Limb Pickup Closed	Brown, Shirley Taylor, Joyce	St Charles St St Charles St	District 4	Medium Priority
	Dur (hrs/days)	336	14	Limbs and boards picked up				

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31686 A	08/03/20 16:08:00	08/06/20 08:28:00	08/04/20 3	Trash Related Closed Need recliner picked up	Brown, Shirley Unknown	Lakeshore Dr 118 Lakeshore Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3					
31687 A	08/04/20 07:34:00	08/07/20 09:24:00	08/05/20 3	Culvert Installation Closed Need culvert installed	Brown, Shirley Smith, Eddie K	Lottville Rd 387 Lottville Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3					
31688 A	08/04/20 07:37:00	08/05/20 13:48:00	08/05/20 1	Culvert Installation Closed Need culvert installed	Brown, Shirley Nichols, Terry	Bozeman-Paine Cir 115 Bozeman-Paine Cir	District 3	Medium Priority
	Dur (hrs/days)	24	1					
31689 A	08/04/20 08:50:00	08/21/20 15:50:00	08/05/20 17	Culvert Installation Closed Need culvert installed	Brown, Shirley Powell	Adams Ln 850 Adams Ln	District 5	Medium Priority
	Dur (hrs/days)	408	17					
31691 A	08/04/20 08:56:00	08/26/20 07:25:00	08/05/20 22	Limb Pickup Closed Limbs pick up	Brown, Shirley Nippes, Maggie	Normandy Cir Normandy Cir	District 3	Medium Priority
	Dur (hrs/days)	528	22					
31692 A	08/04/20 10:16:00	08/17/20 15:52:00	08/05/20 13	Limb Pickup Closed Need limb pickup at several spots	Brown, Shirley Hale, Adrian	French Branch 119 French Branch Rd	District 4	Medium Priority
	Dur (hrs/days)	312	13					
31694 A	08/04/20 12:55:00	08/21/20 07:23:00	08/05/20 17	Pot Holes Closed Needs potholes filled on this road and Heindl Rd	Brown, Shirley Jones, Linda	Old Yazoo City Rd Old Yazoo City Rd	District 4	Medium Priority
	Dur (hrs/days)	408	17					
31695 A	08/04/20 15:30:00	08/26/20 07:36:00	08/05/20 22	Limb Cutting Closed Tree hanging low on Old Canton Rd right at Strong Rd	Brown, Shirley Unknown	Old Canton Rd Old Canton Rd	District 2	Medium Priority
	Dur (hrs/days)	528	22					
31696 A	08/04/20 15:31:00	08/17/20 10:14:00	08/05/20 13	Limb Pickup Closed Limbs pick up	Brown, Shirley Johnson, Jennifer	Renfroe Dr Renfroe Dr	District 4	Medium Priority
	Dur (hrs/days)	312	13					
31698 A	08/04/20 16:03:00	08/11/20 07:54:00	08/05/20 7	Limb Pickup Closed Requesting to have limbs picked up across from church and a second one down further	Brown, Shirley Scott, LV	Goodloe Rd 385 Goodloe Rd	District 5	Medium Priority
	Dur (hrs/days)	168	7					

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
31699	08/05/20	08/17/20	08/06/20	Limb Pickup	Brown, Shirley	Savannah Bend	District 3	Medium Priority
A	09:03:00	15:53:00		Closed	Jelinda	Savannah Bend		
	Dur (hrs/days)	288	12	Limbs pick up				
31700	08/05/20	08/21/20	08/06/20	Trash Related	Brown, Shirley	Virgin Mary Rd	District 5	Medium Priority
A	09:04:00	07:25:00		Closed	Griffin, Dwayne	Virgin Mary Rd		
	Dur (hrs/days)	384	16	Need toilet pick up				
31701	08/05/20	08/07/20	08/06/20	Culvert Installation	Brown, Shirley	Potluck Rd	District 5	Medium Priority
A	10:46:00	15:31:00		Closed	Williams, Charlie	374 Potluck Rd		
	Dur (hrs/days)	48	2	Need culvert installed				
31702	08/05/20	08/10/20	08/06/20	Limb Pickup	Brown, Shirley	Raintree Rd	District 3	Medium Priority
A	10:47:00	15:44:00		Closed	Lacy	Raintree Rd		
	Dur (hrs/days)	120	5	Limbs pick up				
31703	08/05/20	08/18/20	08/06/20	Culvert Installation	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	13:30:00	14:21:00		Closed	Price, Chris	Yandell Rd		
	Dur (hrs/days)	312	13	Need culvert replaced				
31704	08/05/20	08/24/20	08/06/20	Road Condition	Brown, Shirley	Gunter Rd	District 5	Medium Priority
A	13:50:00	15:35:00		Closed	Burrell, Robert	Gunter Rd		
	Dur (hrs/days)	456	19	Road has gigantic potholes per caller and stump in ditch near damaged area needs removal to keep water from jumping the ditch and getting in the				
31705	08/05/20	08/27/20	08/06/20	Trash Related	Brown, Shirley	Moss Rd	District 5	Medium Priority
A	14:02:00	08:49:00		Closed	Ross, Polly	238 Moss Rd		
	Dur (hrs/days)	528	22	Need to pick up items				
31707	08/05/20	08/13/20	08/06/20	Limb Pickup	Brown, Shirley	Steels Pointe	District 3	Medium Priority
A	15:18:00	07:57:00		Closed	unknown	Steeles Pointe		
	Dur (hrs/days)	192	8	Limbs pick up				
31708	08/05/20	08/13/20	08/06/20	Limb Pickup	Brown, Shirley	Newport Dr	District 4	Medium Priority
A	15:21:00	07:56:00		Closed	Walker, Derrick	Newport Dr		
	Dur (hrs/days)	192	8	Limbs pick up				
31709	08/05/20	08/07/20	08/06/20	Ditching	Brown, Shirley	Lake Cavalier Rd	District 3	Medium Priority
A	15:30:00	09:25:00		Closed	Unknown	405 Lake Cavalier Rd		
	Dur (hrs/days)	48	2	Need to fill in trenches made by tractors while cutting.				

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Grade	Date/Time	Date/Time	Date					
31710	08/05/20	08/26/20	08/06/20	Culvert Installation	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	15:41:00	07:26:00		Closed	Harris, Levy	1367 Yandell Rd		
	Dur (hrs/days)	504	21	Need culvert extended for trailer truck and culvert appears to be stopped up.				
31711	08/06/20	08/18/20	08/07/20	Limb Pickup	Brown, Shirley	Rankin Rd	District 5	Medium Priority
A	11:15:00	15:36:00		Closed	Miller, Alan	568 Rankin Rd		
	Dur (hrs/days)	288	12	Need limb pickup				
31714	08/06/20	08/24/20	08/07/20	Limb Pickup	Brown, Shirley	Lake Cavalier Rd	District 3	Medium Priority
A	15:21:00	15:39:00		Closed	Taylor, Charles	Lake Cavalier Rd		
	Dur (hrs/days)	432	18	Limbs pick up				
31716	08/06/20	08/18/20	08/07/20	Limb Pickup	Brown, Shirley	Rankin Rd	District 5	Medium Priority
A	15:22:00	15:36:00		Closed	Smith, Charles	Rankin Rd		
	Dur (hrs/days)	288	12	Limbs pick up				
31717	08/06/20	08/17/20	08/07/20	Limb Pickup	Brown, Shirley	Lake Ridge Dr	District 4	Medium Priority
A	15:24:00	15:54:00		Closed	Machost, John	Lake Ridge Dr		
	Dur (hrs/days)	264	11	Limbs pick up				
31718	08/06/20	08/11/20	08/07/20	Limb Pickup	Brown, Shirley	Fairchild Cv	District 1	Medium Priority
A	15:25:00	15:29:00		Closed	Sims, Charles	Fairchild Cv		
	Dur (hrs/days)	120	5	Limbs pick up				
31719	08/06/20	08/24/20	08/07/20	Pot Holes	Brown, Shirley	Church Ln	District 5	Medium Priority
A	15:26:00	15:33:00		Closed	Nichols, Trinity	Church Ln		
	Dur (hrs/days)	432	18	Pot holes need patching				
31720	08/06/20	08/11/20	08/07/20	Limb Pickup	Brown, Shirley	Keats Ct	District 4	Medium Priority
A	15:46:00	15:31:00		Closed	Nunnery, Cortney	keats Ct		
	Dur (hrs/days)	120	5	Limbs pick up				
31721	08/07/20	08/26/20	08/08/20	Trash Related	Brown, Shirley	Prescott Ridge	District 4	Medium Priority
A	07:13:00	07:30:00		Closed	Frank	Prescott Ridge		
	Dur (hrs/days)	456	19	Needs a dishwasher and a vacuum cleaner picked up				
31723	08/07/20	08/11/20	08/08/20	Limb Pickup	Brown, Shirley	Harvey Cir	District 1	Medium Priority
A	08:09:00	15:30:00		Closed	Unknown	110 Harvey Cv		
	Dur (hrs/days)	96	4	Need limb pickup				

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31724 A	08/07/20 08:11:00	08/11/20 15:28:00	08/08/20	Limb Pickup Closed	Brown, Shirley Dehart, Jenny	Brooks Ct Brooks Ct	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
31725 A	08/07/20 08:27:00	08/17/20 15:53:00	08/08/20	Limb Pickup Closed	Brown, Shirley Micheal, Argood	Bridge Water Dr 158 Bridge Water Dr	District 3	Medium Priority
	Dur (hrs/days)	240	10	Need limb pickup				
31727 A	08/10/20 07:06:00	08/14/20 15:44:00	08/11/20	Limb Pickup Closed	Brown, Shirley Blue, Lisa	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
31729 A	08/10/20 07:10:00	08/26/20 07:30:00	08/11/20	Trash Related Closed	Brown, Shirley Tylor, Binee	Traceview Rd Traceview Rd	District 1	Medium Priority
	Dur (hrs/days)	384	16	Need carpet picked up				
31730 A	08/10/20 07:13:00	08/13/20 07:58:00	08/11/20	Limb Pickup Closed	Brown, Shirley Easily, Beth	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
31731 A	08/10/20 07:14:00	08/19/20 15:44:00	08/11/20	Limb Pickup Closed	Brown, Shirley Scales, Sam	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up at this address, but on Renee's Way side of the road				
31732 A	08/10/20 07:16:00	08/28/20 14:14:00	08/11/20	Pot Holes Closed	Brown, Shirley Unknown	Stump Bridge Rd Stumpbridge Rd	District 5	Medium Priority
	Dur (hrs/days)	432	18	Bad pot hole on this road at the top of the hill				
31733 A	08/10/20 07:18:00	08/28/20 14:14:00	08/11/20	Pot Holes Closed	Brown, Shirley Chester, Terrell	Weisenberger Rd Weisenberger Rd	District 1	Medium Priority
	Dur (hrs/days)	432	18	Pot hole on this road at the entrance of Harvey Crossing				
31734 A	08/10/20 08:34:00	08/14/20 15:43:00	08/11/20	Limb Pickup Closed	Brown, Shirley Springer, John	Old Gin Cv Old Gin Cv	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
31737 A	08/10/20 08:42:00	08/19/20 15:47:00	08/11/20	Limb Pickup Closed	Brown, Shirley Pitts, John	Mason Way Mason Way	District 3	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				

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31738 A	08/10/20 09:13:00	08/27/20 07:46:00	08/11/20 17	Limb Pickup Closed Limbs pick up	Brown, Shirley Morrisfield, Kathy	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	408						
31739 A	08/10/20 09:15:00	08/17/20 15:55:00	08/11/20 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Burrow, William	Moss Ln Moss Ln	District 3	Medium Priority
	Dur (hrs/days)	168						
31740 A	08/10/20 09:20:00	08/27/20 07:51:00	08/11/20 17	Limb Pickup Closed Limbs pick up on Charleston Ln	Brown, Shirley Edwards, Susan	Charleston Ln Charleston Ln	District 4	Medium Priority
	Dur (hrs/days)	408						
31741 A	08/10/20 13:20:00	08/28/20 15:43:00	08/11/20 18	Limb Pickup Closed Needs limb pickup	Brown, Shirley Sanders, Khrista	St Davids Way St Davids Way	District 1	Medium Priority
	Dur (hrs/days)	432						
31742 A	08/10/20 14:59:00	08/21/20 15:53:00	08/11/20 11	Limb Pickup Closed Limbs pick up	Brown, Shirley Harrison, Denver	Arrington Dr Arrington Dr	District 3	Medium Priority
	Dur (hrs/days)	264						
31743 A	08/10/20 15:00:00	08/17/20 15:54:00	08/11/20 7	Limb Pickup Closed Limbs pick up across from this address	Brown, Shirley Hanks, James	Savannah Bend Savannah Bend	District 3	Medium Priority
	Dur (hrs/days)	168						
31744 A	08/10/20 15:02:00	08/21/20 07:27:00	08/11/20 11	Limb Pickup Closed Limbs pick up	Brown, Shirley Murphy, Tyrone	Brooks Rd Brooks Rd	District 5	Medium Priority
	Dur (hrs/days)	264						
31745 A	08/10/20 15:03:00	08/17/20 15:52:00	08/11/20 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Jones, Doug	Hampton Pl Hampton Pl		Medium Priority
	Dur (hrs/days)	168						
31747 A	08/11/20 08:06:00	08/17/20 15:55:00	08/12/20 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Hudson, Austin	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	144						
31748 A	08/11/20 09:48:00	08/19/20 15:46:00	08/12/20 8	Limb Pickup Closed Bags of limbs need picking up	Brown, Shirley Vernon, Ken	Crabapple Gr Crabapple Gr	District 3	Medium Priority
	Dur (hrs/days)	192						

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31749 A	08/11/20 09:49:00	08/19/20 15:44:00	08/12/20	Limb Pickup Closed	Brown, Shirley Surles, Gil	Thornberry Cv Thornberry Cv	District 1	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
31750 A	08/11/20 09:52:00	08/17/20 16:00:00	08/12/20	Limb Pickup Closed	Brown, Shirley Thompson, Nancy	Waterford Ln Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31751 A	08/11/20 09:53:00	08/17/20 15:58:00	08/12/20	Limb Pickup Closed	Brown, Shirley Watson, Lane	Bordeaux Ct Bordeaux Ct	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31752 A	08/11/20 09:54:00	08/21/20 07:26:00	08/12/20	Pot Holes Closed	Brown, Shirley Watson	French Branch French Branch	District 4	Medium Priority
	Dur (hrs/days)	240	10	Bad pot hole on French Branch and Bordeaux Ct				
31753 A	08/11/20 14:26:00	08/13/20 07:54:00	08/12/20	Limb Pickup Closed	Brown, Shirley Unknown	Hwy 51 S 2220 hwy 51		Medium Priority
	Dur (hrs/days)	48	2	Need to pick limbs up from daycare in front of Church				
31754 A	08/11/20 14:42:00	08/14/20 15:42:00	08/12/20	Limb Pickup Closed	Brown, Shirley Thompson, Linda	Keith Dr Keith Dr	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
31755 A	08/11/20 14:43:00	08/17/20 10:14:00	08/12/20	Limb Pickup Closed	Brown, Shirley White, Nola	Pine St Pine St	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
31756 A	08/11/20 15:20:00	08/14/20 15:42:00	08/12/20	Limb Pickup Closed	Brown, Shirley Megan	Lake Hill Dr 178 Lake Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Need limb picked up.				
31757 A	08/11/20 15:24:00	08/28/20 14:48:00	08/12/20	Culvert Repair Closed	Brown, Shirley Thomas, Andy	John Day Rd 260 John Day Rd	District 5	Medium Priority
	Dur (hrs/days)	408	17	Need culverts replaced in both driveways				
31758 A	08/11/20 15:45:00	08/14/20 15:41:00	08/12/20	Culvert Repair Closed	Brown, Shirley Wilson, Reco	Stump Bridge Rd 189 Stump Bridge Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3	Need culvert replaced, has yellow markings. Look for huge holes in yard				

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31759 A	08/12/20 08:37:00	08/18/20 15:35:00	08/13/20 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Taylor, Addie	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	144						
31760 A	08/12/20 11:07:00	08/27/20 07:46:00	08/13/20 15	Limb Pickup Closed Limbs pick up	Brown, Shirley Brittain, Harold	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	360						
31761 A	08/12/20 11:10:00	08/17/20 10:15:00	08/13/20 5	Trash Related Closed Need 2 dressers, and a mirror pick up	Brown, Shirley Gardner, Willie Mae	Pine St Pine St	District 4	Medium Priority
	Dur (hrs/days)	120						
31762 A	08/12/20 11:12:00	08/21/20 07:19:00	08/13/20 9	Pot Holes Closed On this road in the second curb, there is a bad pot hole spot that has been patched, but has gotten worse	Brown, Shirley Keith, Brenda	Cox Ferry Rd Cox Ferry Rd	District 4	Medium Priority
	Dur (hrs/days)	216						
31763 A	08/14/20 14:55:00	08/19/20 15:43:00	08/15/20 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Vela, Katie	Harvey Cir Harvey Cir	District 1	Medium Priority
	Dur (hrs/days)	120						
31764 A	08/14/20 14:56:00	08/26/20 07:28:00	08/15/20 12	Trash Related Closed Need refrigerator pick up	Brown, Shirley Runnels, Sarah	Germantown Rd Germantown Rd	District 3	Medium Priority
	Dur (hrs/days)	288						
31766 A	08/17/20 07:52:00	08/26/20 07:21:00	08/18/20 9	Limb Pickup Closed Needs limb pickup	Brown, Shirley Swain, Keith	Lake Mannsdale Dr Lake Mannsdale Dr	District 3	Medium Priority
	Dur (hrs/days)	216						
31767 A	08/17/20 08:28:00	08/19/20 15:47:00	08/18/20 2	Limb Pickup Closed Limb pickup in Ashbrooke	Brown, Shirley Pits, John	Mason Way 100 Mason Way	District 3	Medium Priority
	Dur (hrs/days)	48						
31768 A	08/17/20 08:04:00	08/19/20 15:46:00	08/18/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Moncure, Gail	Buckeye Dr Buckeye Dr	District 3	Medium Priority
	Dur (hrs/days)	48						
31769 A	08/17/20 10:19:00	08/26/20 07:26:00	08/18/20 9	Trash Related Closed Furniture pickup	Brown, Shirley Love, Louis	Dampeer Rd 108 Dampeer Rd	District 5	Medium Priority
	Dur (hrs/days)	216						

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31770 A	08/17/20 11:52:00	08/27/20 07:52:00	08/18/20 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Klein, Lance	Chapel Hill Rd Chapel Hills Rd	District 3	Medium Priority
	Dur (hrs/days)	240						
31773 A	08/17/20 13:34:00	08/21/20 15:52:00	08/18/20 4	Pot Holes Closed Limbs pick up	Brown, Shirley Case, Shaw	Wildwood Dr Wildwood Dr	District 1	Medium Priority
	Dur (hrs/days)	96						
31774 A	08/17/20 13:36:00	08/21/20 07:20:00	08/18/20 4	Pot Holes Closed Pot hole at the corner of Sugar Hill St and Dowdle	Brown, Shirley Unknown	Sugar Hill St Sugar Hill St	District 5	Medium Priority
	Dur (hrs/days)	96						
31775 A	08/17/20 15:04:00	08/26/20 07:27:00	08/18/20 9	Trash Related Closed Need old basketball goal picked up	Brown, Shirley Kim, John	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
	Dur (hrs/days)	216						
31776 A	08/17/20 15:07:00	08/21/20 15:53:00	08/18/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Gibson, David	Jody Dr Jody Dr		Medium Priority
	Dur (hrs/days)	96						
31778 A	08/17/20 15:42:00	08/24/20 15:36:00	08/18/20 7	Pot Holes Closed Huge pot hole	Brown, Shirley Switter, Michael	Gunter Rd Gunter Rd	District 5	Medium Priority
	Dur (hrs/days)	168						
31779 A	08/17/20 15:51:00	08/21/20 07:28:00	08/18/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Ben	Sycamore Ridge Sycamore Ridge		Medium Priority
	Dur (hrs/days)	96						
31780 A	08/18/20 07:14:00	08/27/20 07:47:00	08/19/20 9	Mowing Closed Grass needs mowing at the intersect of Clarkdell Rd Ext and Yandell	Brown, Shirley Unknown	Clarkdell Rd Ext Clarkdell Rd Ext	District 1	Medium Priority
	Dur (hrs/days)	216						
31781 A	08/18/20 07:19:00	08/28/20 14:48:00	08/19/20 10	Culvert Repair Closed On the corner of Spring Creek Cv and Woodland Springs the culvert is deteriorating out that was replaced abt two months ago	Brown, Shirley Ed	Spring Creek Cv Spring Creek Cv	District 3	Medium Priority
	Dur (hrs/days)	240						
31782 A	08/18/20 07:43:00	08/21/20 07:27:00	08/19/20 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Partridge, Bruce	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
	Dur (hrs/days)	72						

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
31783	08/18/20	08/21/20	08/19/20	Pot Holes	Brown, Shirley	Virilia Rd	District 4	Medium Priority
A	08:26:00	07:25:00		Closed	Buffington, Chris	Virilia Rd		
	Dur (hrs/days)	72	3			holes on bridge need filling. His girlfriend busted a tire after hitting hole on bridge.		
31785	08/18/20	08/24/20	08/19/20	Pot Holes	Brown, Shirley	Quail Rd	District 5	Medium Priority
A	08:51:00	15:32:00		Closed	Flasher, Michael	Quail Rd		
	Dur (hrs/days)	144	6			Bad pot hole need patching before it get any worse		
31786	08/18/20	08/26/20	08/19/20	Limb Pickup	Brown, Shirley	Chapel Hill Rd	District 3	Medium Priority
A	13:29:00	07:20:00		Closed	Beasley, John	Chapel Hill Rd		
	Dur (hrs/days)	192	8			Limbs pick up		
31788	08/18/20	08/24/20	08/19/20	Gravel	Brown, Shirley	Sharon Rd	District 5	Medium Priority
A	13:31:00	15:29:00		Closed	Taylor, Lee	Sharon Rd		
	Dur (hrs/days)	144	6			Culvert needs gravel, sinking in		
31789	08/18/20	08/19/20	08/19/20	Culvert Installation	Brown, Shirley	Dampeer Rd	District 5	Medium Priority
A	13:32:00	15:22:00		Closed	Bacon	Dampeer Rd		
	Dur (hrs/days)	24	1			Need longer culvert installed		
31790	08/18/20	08/21/20	08/19/20	Limb Pickup	Brown, Shirley	Stout Rd	District 3	Medium Priority
A	13:35:00	15:54:00		Closed	Clack, Lisa	Stout Rd		
	Dur (hrs/days)	72	3			Limbs pick up		
31791	08/18/20	08/21/20	08/19/20	Limb Pickup	Brown, Shirley	Bridgeton Ct	District 5	Medium Priority
A	13:37:00	15:52:00		Closed	Lindsey, Jerome	Bridgeton Ct		
	Dur (hrs/days)	72	3			Limbs pick up		
31793	08/18/20	08/21/20	08/19/20	Limb Pickup	Brown, Shirley	Memory Ln	District 3	Medium Priority
A	13:40:00	07:29:00		Closed	Lowe, Charles	Memory Ln		
	Dur (hrs/days)	72	3			Limbs pick up		
31795	08/19/20	08/27/20	08/20/20	Limb Pickup	Brown, Shirley	Plantation Dr	District 3	Medium Priority
A	13:29:00	07:50:00		Closed	Vaughn, Jonathan	Plantation		
	Dur (hrs/days)	192	8			Limbs pick up		
31797	08/19/20	08/19/20	08/20/20	Limb Pickup	Brown, Shirley	Mason Way	District 3	Medium Priority
A	13:34:00	15:48:00		Closed	Pitts, Allison	Mason Way		
	Dur (hrs/days)	0	0			Limbs pick up		

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31801 A	08/19/20 15:24:00	08/27/20 08:46:00	08/20/20 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Reiber, Kristen	Harvey Cv Harvey Cv	District 1	Medium Priority
31804 A	08/20/20 13:51:00	08/24/20 10:21:00	08/21/20 4	Limb Pickup Closed Needs limb pickup	Brown, Shirley Maloney, Chris	Sunset Cir Sunset Circle	District 1	Medium Priority
31805 A	08/20/20 14:08:00	08/21/20 15:57:00	08/21/20 1	Culvert Repair Closed Need gravel on culvert	Brown, Shirley Ward, Patrick	Way Rd 1267 Way Rd	District 5	Medium Priority
31806 A	08/20/20 14:11:00	08/28/20 09:28:00	08/21/20 8	Limb Pickup Closed Need limb pickup	Brown, Shirley Mitchell, Holly	Hartfield Dr 143 Hartfield Dr	District 3	Medium Priority
31807 A	08/20/20 15:53:00	08/24/20 10:22:00	08/21/20 4	Limb Pickup Closed Needs limb pickup and the entire subdivision needs to be checked for limbs (Twin Cedars)	Brown, Shirley Maloney, Chris	Sunset Cir Sunset Circle	District 1	Medium Priority
31808 A	08/21/20 10:24:00	08/28/20 09:26:00	08/22/20 7	Limb Pickup Closed Needs limb pickup	Brown, Shirley Alford, Blair	Minninger Blvd Minninger Blvd	District 3	Medium Priority
31809 A	08/24/20 09:22:00	08/27/20 08:47:00	08/25/20 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Henderson, Charles	Channel Cir Channing Cir	District 1	Medium Priority
31810 A	08/24/20 09:23:00	08/31/20 07:17:00	08/25/20 7	Trash Related Closed Old household furniture need picking up	Brown, Shirley Reed, Sherry	Sugar Hill St Sugar Hill St	District 5	Medium Priority
31811 A	08/24/20 14:26:00	08/28/20 09:28:00	08/25/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Olander, Thomas	Mullherrin Dr Mullherrin Dr		Medium Priority
31812 A	08/24/20 14:28:00	08/28/20 09:27:00	08/25/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Bradfield Rd Bradfield Rd	District 4	Medium Priority

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Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31813 A	08/24/20 14:29:00	08/24/20 15:38:00	08/25/20 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Todd, Dick	Lake Cavalier Rd Lake Cavalier Rd	District 3	Medium Priority
31814 A	08/24/20 14:33:00	08/28/20 09:26:00	08/25/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Lukienko, Karen	Talons Pointe Talon's Pt		Medium Priority
31815 A	08/24/20 14:35:00	08/28/20 09:26:00	08/25/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Jordan, Katherine	Notting Hill Place Notting Hill Pl	District 3	Medium Priority
31816 A	08/24/20 14:37:00	08/28/20 09:29:00	08/25/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Lang, Luke	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
31817 A	08/24/20 15:05:00	08/28/20 09:29:00	08/25/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Louis, Peggy	Abbey Rd Abbey Rd	District 4	Medium Priority
31818 A	08/24/20 15:08:00	08/28/20 09:24:00	08/25/20 4	Limb Pickup Closed Bags of limbs need picking up	Brown, Shirley Ware, Dustin	Farmers Row Farmer's Row	District 3	Medium Priority
31821 A	08/25/20 09:21:00	08/27/20 07:52:00	08/26/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Hawthorne, Bonnie	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
31822 A	08/25/20 14:50:00	08/27/20 08:47:00	08/26/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Mcgee, Callie	Cobbville Dr Cobbville Dr	District 5	Medium Priority
31823 A	08/25/20 14:51:00	08/28/20 15:45:00	08/26/20 3	Limb Pickup Closed Limbs pick up	Brown, Shirley David	Persimmon Pl Persimmon Pl	District 4	Medium Priority
31824 A	08/25/20 14:52:00	08/27/20 08:48:00	08/26/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Dotson, Corine	Johnson Hill Rd Johnson Hill Rd	District 5	Medium Priority

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31826 A	08/26/20 12:25:00	08/28/20 15:48:00	08/27/20 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Caller	Persimmon Pl Persimmon Place	District 4	Medium Priority
31827 A	08/26/20 12:26:00	08/28/20 15:46:00	08/27/20 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Smith, Jim	Germany Dr Germany Dr		Medium Priority
31828 A	08/26/20 12:47:00	08/28/20 15:45:00	08/27/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Christian, Josh	Hackberry Drive Hackberry Dr	District 2	Medium Priority
31830 A	08/26/20 12:51:00	08/28/20 15:45:00	08/27/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Haupt, Claudia	Bozeman-Paine Cir Bozeman-Paine Cir	District 3	Medium Priority
31831 A	08/26/20 13:20:00	08/28/20 15:43:00	08/27/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Wesley, Brendy	Eastland Cv Eastland Cv	District 1	Medium Priority
31832 A	08/26/20 13:22:00	08/28/20 15:43:00	08/27/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Melissa	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
31835 A	08/27/20 07:08:00	08/28/20 15:44:00	08/28/20 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Miller, Jacob	Harbor Rd Harbor Rd	District 1	Medium Priority
31836 A	08/27/20 07:09:00	08/31/20 07:15:00	08/28/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Hudson, Auston	Lake Ridge Dr Lake Risge Dr	District 4	Medium Priority
31837 A	08/27/20 07:16:00	09/01/20 10:14:00	08/28/20 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Wade, Annette	Hwy 43 N Hwy 43 N		Medium Priority
31848 A	08/28/20 13:42:00	08/31/20 10:11:00	08/29/20 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Macklin, Fred	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31849 A	08/28/20 13:46:00	08/28/20 15:47:00	08/29/20	Limb Pickup Closed	Brown, Shirley Berry, Tabarious	Germany Dr Germany Dr		Medium Priority
	Dur (hrs/days)	0	0	Need bags of limbs pick up				
31850 A	08/28/20 13:48:00	09/01/20 10:12:00	08/29/20	Limb Pickup Closed	Brown, Shirley Samuels	Way Cir Way Cir	District 5	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				

132 Closed - Requests Closed on or prior to Target Date

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Closed Request Analysis

Closed - Requests Closed after the Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
31677 F	08/03/20 13:38:00	08/28/20 14:35:00	08/04/20 25	Limb Cutting Closed	Brown, Shirley Unknown	Cloverleaf Dr Cloverleaf Dr	District 4	Medium Priority
	Dur (hrs/days)	600	25	Limbs hanging over the road, hitting the top of their vehicle's				
31682 F	08/03/20 15:34:00	08/28/20 15:44:00	08/04/20 25	Limb Pickup Closed	Brown, Shirley Brooks, Chris	Hidden Crest Hidden Crest	District 1	Medium Priority
	Dur (hrs/days)	600	25	Limbs pick up				
31706 F	08/05/20 14:42:00	08/31/20 07:15:00	08/06/20 26	Limb Pickup Closed	Brown, Shirley Unknown	Lake Ridge Dr 152 Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	624	26	Need limb pickup in Lake Caroline				

3 Closed - Requests Closed after the Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		135							